
Auditor's Office Social Media Policy and Community Guidelines

By posting, tagging, or commenting on an Auditor's Office social media account/page, you agree to the terms of use. This is a limited public forum. The Denver Auditor's Office welcome's dialogue with the public and believes in transparency in government. We encourage the use of social media, social networking sites and emerging web tools to enhance transparency, communication, customer service, collaboration and information exchange. All comments and content posted by users are monitored and we ask that people be respectful when engaging on any platform. All posts, comments or communications must also follow each social media site's community guidelines. Social media sites may automatically block, hide, or delete content which violates those community guidelines.

User-generated posts or comments could be rejected, removed, or hidden by Auditor's Office staff if the content includes but is not limited to the following:

- Contains profane language or content
- Contains sensitive personal information
- Conducts or encourages illegal activity
- Promotes, fosters or perpetuates discrimination
- Threatens, harasses, or is a personal attack against a citizen or employee
- Incites or promotes violence
- Directly includes sexual content or links to sexual content
- Intends to defame any person, group or organization
- Makes or publishes false, vicious or malicious statements concerning any employee, citizen, or city official
- Contains information that reasonably could compromise individual or public safety
- Discloses Confidential or proprietary information
- Unsolicited business proposals or endorsements/promotion of commercial services, products, or entities
- Infringement of copyrights, trademarks, or other intellectual property
- Off-topic comments or posts, spam or links to unrelated sites, including unintelligible comments
- Advertising that promotes the sale of any commercial product or services
- Any direct solicitation of funds
- Any material in violation of federal, state, or local statute or law
- Posts or comments that transmit viruses or other disruptive or destructive files, material, or code

The Auditor's Office will not remove content solely based on expression of a viewpoint that is protected by the First Amendment. A comment posted by a member of the public on any Auditor's Office social media site is the opinion of the poster only, and publication of a comment does not imply endorsement of, or agreement by the Auditor's Office, nor do such comments necessarily reflect the opinions or policies of the Auditor's Office. Further, the Auditor's Office does not guarantee or warrant that any information posted by users on this site is correct, and disclaims any liability whatsoever for any loss or

damage resulting from reliance on such information. The Auditor's Office reserves the right to deny access to Auditor's Office social media sites for any individual who violates the social media policy and community guidelines at any time and without prior notice. Comments/posts/all communications on social media will be monitored and inappropriate content will be removed as soon as possible without prior notice. Please note that our social media settings will automatically hide a comment if profanity is used within the post. Users of this site do not retain any rights over their postings. Postings are intended for public view and information posted constitutes a waiver of any rights to privacy or confidentiality.

Our office reserves the right to delete posts or comments that are objectionable or offensive in nature, not relevant or inaccurate. Determination of whether there has been a violation of this policy, and whether any action is warranted, is made at the office's sole discretion. Repeat violators of this policy may be banned from all future posts at the sole discretion of the Auditor's Office.

Auditor's Office social media sites are not intended as mechanisms for building support for a particular political policy, program, issue, party or individual. Comments do not constitute legal notice. The Auditor's Office assumes no liability for damages incurred directly or indirectly as a result of errors, omissions, or discrepancies for posted information.

This policy is subject to change or updates as technology and social media use continues to grow and evolve. Social media policies may be revised at any time, revisions become effective upon being posted. Please contact auditor@denvergov.org with questions about this policy or to file an appeal.